



CAPABILITY STATEMENT

LEADING THE WAY AS THE CENTRAL COAST'S
TRUSTED PLUMBING SERVICES PARTNER



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ABOUT US

O'Neill Plumbing Solutions is your go-to for all plumbing related services. Delivering innovative plumbing solutions for a wide range of customers across multiple sectors, our experienced team of licensed and highly skilled professionals are ready to deliver quality workmanship – 7 days a week, 24 hours a day, across the Central Coast.

With plumbing expertise ranging from hot water systems and emergency services to draining and drain cleaning, O'Neill Plumbing Solutions specialises in a wide range of plumbing capabilities for both residential and commercial applications.

O'Neill Plumbing Solutions was built on the idea that quality workmanship should be guaranteed with all plumbing services. Founder and Managing Director, David O'Neill, is a highly experienced professional with decades of experience in the plumbing industry.

Throughout his career, David has managed multimillion dollar plumbing projects and large-scale construction projects. Now, through O'Neill Plumbing Solutions, David and his team offer this expertise to customers across the Central Coast, to ensure the community is equipped with reliable, durable, and affordable plumbing services of the highest quality.

The level of care and quality offered by O'Neill Plumbing Solutions is testified through a commitment to repairing any flawed workmanship, free of charge. The team prides themselves on their quality of work, which is why rectifying any flawed workmanship is guaranteed, regardless of how much time has passed since the job. With an unmatched dedication to pristine project completion, O'Neill Plumbing Solutions' customers are consistently left satisfied and impressed, returning time and time again for any plumbing issues.

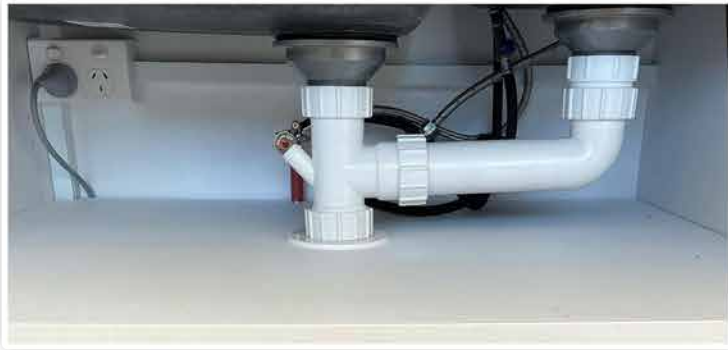


DAVID O'NEILL
FOUNDER AND MANAGING DIRECTOR

OUR VISION, MISSION AND VALUES

OUR VISION

- Safe plumbing solutions for all residential and commercial buildings across the Central Coast.



OUR MISSION

- To support the Central Coast community with locally-owned, reliable, and expert plumbing services of the highest quality.



OUR VALUES

- **Quality** – Quality of both materials and services are of utmost importance to us. We never fail to deliver high-quality plumbing solutions, and focus on exceeding customer expectations.
- **Punctuality** – The plumbing of a residential or commercial building is essential to our quality of life and health. We prioritise punctuality with our service, so that we can rectify your plumbing concerns as soon as possible.
- **Honesty** – With O'Neill Plumbing Solutions, what you see is what you get – no hidden costs or agendas. When you work with us, you are guaranteed honest services, advice, and information.
- **Safety** – The safety of our customers, residents of the properties we service, and team are at the forefront of everything we do. We are dedicated to WHS compliance and are committed to protecting our people, property, and the environment.
- **Reliability** – We pride ourselves on providing reliable service, workmanship, materials, and equipment to guarantee lasting installations and repairs. We are available 24/7 to service all plumbing emergencies.

OUR CAPABILITIES



OUR SERVICES

GENERAL PLUMBING

O'Neill Plumbing Solutions specialises in a range of general plumbing installation, maintenance and repairs, including:

- high-pressure drain cleaning
- water and gas leak installation
- burst pipes
- toilet and drain blockages
- water leaks
- valve damages
- toilet installation and repairs
- tap washes.

GAS FITTING

Our wide range of gas plumbing services cover all types of gas applications, including:

- installation of gas cooktops
- gas heaters
- gas line safety checks
- gas line disconnections
- leak detection
- gas line repairs and installation.

DRAINING

Faulty drainage systems can result in property damage and safety risks. To prevent this, O'Neill Plumbing Solutions offers drainage services such as:

- storm water drainage
- pipework repair and maintenance
- sewer repair and maintenance
- in-ground plumbing
- repairing blocked drains.

HOT WATER SYSTEMS

Hot water is an essential aspect of both residential and commercial properties. We are experts in ensuring you have adequate hot water in your building, and provide services such as:

- installation of hot water systems
- natural gas installation and maintenance
- instantaneous heaters
- electric storage heaters
- gas storage heaters
- solar heating.

STRATA MAINTENANCE

We are experts on real estate compliance, making us the perfect choice for your strata maintenance needs. Our strata maintenance services include:

- residential and commercial real estate
- general plumbing maintenance to prevent issues
- water leaks
- underground pipe systems
- plumbing damages of common property infrastructure.

DRAIN CLEANING

Maintaining clean and clear drainage systems are essential to a functioning property. We specialise in a range of drain cleaning issues, including:

- blocked sewers
- blocked storm water
- high-pressure cleaning of pipework
- CCTV camera inspections.

EMERGENCY PLUMBING

We turn urgent problems into solutions with 24-hour emergency plumbing, drainage and gas services, including repairing:

- burst pipes
- gas leaks
- leaking water appliances
- blocked drains, toilets, and pipes
- hot water issues.



GETTING TO KNOW US

OUR PEOPLE

The experienced team at O'Neill Plumbing Solutions are committed to delivering the best plumbing services in the Central Coast area. You can trust our team of experts to:

- provide punctual, reliable, and friendly service
- ensure all stages of work are completed with the highest level of care and attention to detail
- use high-quality materials and equipment to ensure a durable finished project
- guarantee WHS compliance and risk management
- ensure appropriate PPE equipment is worn
- deliver projects in a timely and efficient manner without sacrificing quality
- guarantee quality workmanship by rectifying any flawed work at our cost.

"Safety is at the forefront of everything we do, it's instilled into our culture and values. Our people are reliable, honest, and trustworthy. You can rely on us to get the job done right."



DAVID O'NEILL
FOUNDER AND MANAGING DIRECTOR





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